

Step 1

If your product is no longer within the one year warranty or has damage not related to manufacturing defects, you can purchase a replacement unit of the same title at a discounted price. You must ship back the original product to be eligible for product replacement. Please do not include packaging or product accessories. The replacement unit will be the latest product version and issued with a new 12-month warranty.

PRODUCT TYPE:
Playaway \$19.99 each *(Canada \$22.99)* **Playaway Backpack** (book pricing varies, contact Customer Service) **Playaway Launchpad** \$69.99 each *(Canada \$79.99)*
Playaway View \$39.99 each *(Canada \$45.99)* **Playaway Lock** \$149.99 *(Canada \$172.99)* **Playaway Launchpad with case** \$76.99 each *(Canada \$88.99)*

Step 2

Billing Address

Library Name: _____
 Address: _____
(street)

(city) (state) (zip)

Accounting Email: _____
 PO: _____

Shipping Address (if different from Billing Address)

Library Name: _____
 Address: _____
(street)

(city) (state) (zip)

Contact Email: _____

Step 3

SKU	Title	Extended Warranty \$10 - Yes/No (Launchpad only)	Purchase Date	Qty.	Cost

Findaway World LLC ("Findaway World") warrants the Playaway® Pre-loaded Products against defects in materials and workmanship for a period of one (1) year from the date of original purchase.
Note: Standing discounts do not apply for product replacements and final cost may change if services apply. Please allow 3-4 weeks for your replacement unit(s) to arrive.
 Please ship back your device(s) without the circulation case to: Returns, Findaway, 31999 Aurora Road, Solon, OH 44139